[A blue and white sign

Description automatically generated](https://www.smartsheet.com/try-it?trp=12109&utm_source=template-word&utm_medium=content&utm_campaign=5+Whys+Template+for+Analysis+Phase+of+DMAIC-word-12109&lpa=5+Whys+Template+for+Analysis+Phase+of+DMAIC+word+12109)**5 Whys Template for Analyze Phase of DMAIC**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **DEFINE THE PROBLEM** |  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | |  | | |
|  | Define problem here | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | | |
|  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | |  | | |
| **WHY IS THIS  A PROBLEM?** |  | **PRIMARY CAUSE** | | | | | |  | |  | | | |  | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | |  | | |
|  | Why is it happening? | | | | | | | | | | | | | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | |  | | |
| 1 | It is happening because | | | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | | | | | |  | | |
|  |  | |  | Why is that? | | | | | | | | | | | | | | | |  |  |  |  | | | |  |  | | | | | | | | | | |
|  |  | | 2 | It is happening because | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |
|  |  |  | | |  | Why is that? | | | | | | | | | | | | | | | | | | | | | |  |  | | | |  | | | |  | |
|  |  |  | | | 3 | It is happening because | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | |  | | |  |
|  |  | | | | | | | | | Why is that? | | | |  |  | | |  | | | | | | | | | | | | | | | | | | | | |
|  |  | | | | | | | 4 | | It is happening because | | | | | | | | | | | | | | | | | | | | | |  | |  | | | | |
|  |  | | | | | | | | | | | Why is that? | | | | | | | **ROOT CAUSE** | | | | | | | | | | | | | | | | | | |  |
|  | **NOTE: If the final "Why" has no controllable solution, return to the previous "Why."** | | | | | | | | | | 5 | | It is happening because | | | | | | | | | | | | | | | | | | | | | | |  | | |
|  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | |  | | |
| **CORRECTIVE ACTION TO TAKE** |  | **CORRECTIVE ACTION** | | | | | | | |  | | | |  | | |  |  | | |  |  | | |  | PARTY RESPONSIBLE | | | | | | | | | | |  | | |
|  | Describe action here | | | | | | | | | | | | | | | | | | | | | | |  |  | | | | | | | | | | |  | | |
|  |  | DATE ACTION TO BEGIN | | | | | | | | | | |  | | |
|  |  |  | | | | | | | | | | |  | | |
|  |  | DATE TO COMPLETE | | | | | | | | | | |  | | |
|  |  |  | | | | | | | | | | |  | | |
|  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | |  | | |

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