CHECKLIST FOR COMPARING iPaaS SOLUTIONS

Evaluating vendors requires a close look at your needs and how you feel about trade-offs such as ease of use versus flexibility and data integration versus application integration. You can decide which iPaaS is the best choice for your organization by asking some of the following questions.

	To use the platform, do users need to know how to code?
	How scalable is the service?
	Is there latency for high data volumes?
	What security protocols are built into the architecture? Can others be incorporated?
	Who will handle updates and maintenance?
	Are tools for building, testing, deploying, and managing integration flows a part of the service?
	Does the iPaaS support business users?
	Is there a dashboard to track resource use? If yes, how can it be accessed?
	Is the platform really a standalone service, or is it itself built into a SaaS application?

	Does the platform allow users to assign standard identifiers to aid de-duplication of records?
	What applications does it support? Is this list growing? What is the product roadmap?
	Does the application support integration with IoT, B2B integration, and API management?
	Is data syncing one-way or bi-directional?
	How extensive are the platform's data mapping and data transformation capabilities? What control is offered over which data is synced between apps?
	What integration patterns are used? Point-to-point or one-to-many? The latter is easier to work with when you have multiple integrations.
	Are multiple connection protocols and data delivery methods supported?
	Is integration relatively seamless, or will users have to visit a third-party site? Is the offering white labeled?

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